

## Meeting the healthcare needs of local people

Issue 2: August 2008

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- Public event in August
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- Feedback from NHS Staff
- Your questions answered
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### Review panel hears evidence on north east health

The North East Review Panel, chaired by Sir Graeme Catto, met for the second time on 8 July. The meeting was held in public to give interested people the opportunity to learn more about the review, listen to the evidence being given to the panel and hear what the panel had to say.



During the meeting, the panel listened to presentations on A Breath of Fresh Air (a vision for Primary and Community Care across West Sussex); the proposed new Extended Access Health Centre for Crawley; the work of West Sussex County Council social and caring services in the area; and mental health

services in the north-east.

The panel spent time considering the exact area that should be included in the North East Review, and concluded that all of Horsham, Mid Sussex and Crawley local authorities should be included.

The panel also approved proposals for considering submissions of evidence from stakeholders.

Copies of the agendas, minutes and papers for the North East Review panel will be made available on the PCT's website

### Public event in August—new!

#### Hot off the press!!!!

A further public information meeting has been organised for 7-8.30pm, Thursday 21st August, Sullington Parish Hall, Thakeham Road, Storrington.

This will be an opportunity

for people living in the Chanctonbury area to learn more about the North East Review and have their say on local health services. Everyone welcome!

Ten public information

events have already taken place across the area.

To find out more visit [www.westsussexpct.nhs.uk](http://www.westsussexpct.nhs.uk) or call 0800 707 6975.

To find out how you can contribute to the north-east review turn to page 2.

# Extended Access Health Centre at Crawley

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**Plans are underway for more GP and community-based health care.**

A key priority for the local NHS is to improve access to primary care services, such as GP and other community-based health care, especially for those people living in less 'healthy' areas, often described as areas of deprivation.

Funding has now been made available and plans are underway to develop a new GP-led health and well-being centre in West Sussex,

based in an easily accessible location in the Crawley area (yet to be decided).

This will enhance local primary care and provide extended access to general medical services.

The new centre will provide a range of GP-led services, particularly for the hard to reach groups, the vulnerable and the frail elderly who do not traditionally access healthcare services.

These services will be available from 8am to 8pm, seven days a week and the health centre will have the

ability for patients to register as well as facilities for walk-in services.



If you would like further information about our plans for the new Crawley Health Centre please email [crawleyhc@westsussexpct.nhs.uk](mailto:crawleyhc@westsussexpct.nhs.uk) or telephone 01903 708389

## Feedback from NHS Staff

Over the last few weeks, Brian Hughes (West Sussex PCT Director) and John Wilderspin (West Sussex PCT Chief Executive) have held meetings with NHS staff working in the north-east area.

These meetings have been an opportunity for staff to learn more about the review and contribute valuable information about the realities of delivering

healthcare to the people of Horsham, Crawley and Mid Sussex.



Staff have raised a broad range of issues including the difficulties of working with different health and social care teams in Surrey and West Sussex; the need

to include dental services in the Review; and the importance of ensuring that staff from Surrey PCT and Surrey and Sussex Healthcare NHS Trust are informed about the review and able to get involved.

Two further staff meetings will take place in East Grinstead and at the PCT's headquarters in Durrington.

Further details are available on the PCT's intranet.

## How you can have your say

Make sure you contribute your opinions to the North East Review.

### Post a letter

Write to us at: **FREEPOST** SEA 1064, West Sussex PCT, The Causeway, Goring by Sea, Worthing, West Sussex, BN12 6BT



### Phone

Call 0800 707 6975

### Email

Email [northeastreview@westsussexpct.nhs.uk](mailto:northeastreview@westsussexpct.nhs.uk)

### Text

Send a text to 07824 49926

### North East Review Panel Members

Sir Graeme Catto  
(Chair)

Sara Weech (PCT  
Director of Strategy  
Currently seconded to  
West Sussex County  
Council)

Dr Ann Corkery (Public  
Health Consultant)

Sue Cart  
(Representative of the  
Director of Adult and  
Children's Services  
(West Sussex County  
Council)

Taff Davies (Lay  
representative)

Dr Tim Fooks (GP  
representative of the  
Professional Executive  
Committee)

Chris McKrill (Nurse  
representative of the  
Professional Executive  
Committee)

Dr Amit Bhargava/Dr  
Minesh Patel (GP  
Practice Based  
Commissioning  
representatives)

### Quick question

**Does the Panel want to hear individual experience of health care in the north east?**

Yes, the Panel is interested in evidence about the range and quality of health care services. Where significant issues are identified this may well lead to further investigation.

## Template for submitting information

Templates have been developed to make it as easy as possible for stakeholders and the public to submit information to the North East Review.

These templates can be used to submit concerns about, and proposals, for the delivery of primary, community and secondary health care in the north-east area of West Sussex.



The templates - one on primary and community care (due in on 5th August) and one on secondary care (due in on 12 September) - can be downloaded from the PCT website [www.westsussexpct.nhs.uk](http://www.westsussexpct.nhs.uk)

## Stakeholder Forum meets for second time

The North East Review Stakeholder Forum met for the second time on 16 July at the Holbrook Club in Horsham.

The Stakeholder Forum - which comprises members from local authorities, the voluntary and community sector, local NHS trusts and other local bodies - is an opportunity for

organisations to be updated on the progress being made by the review and contribute their views.

At the latest Forum members discussed the submissions they will be making to the North East Review on primary, community and secondary care and how these submissions will be

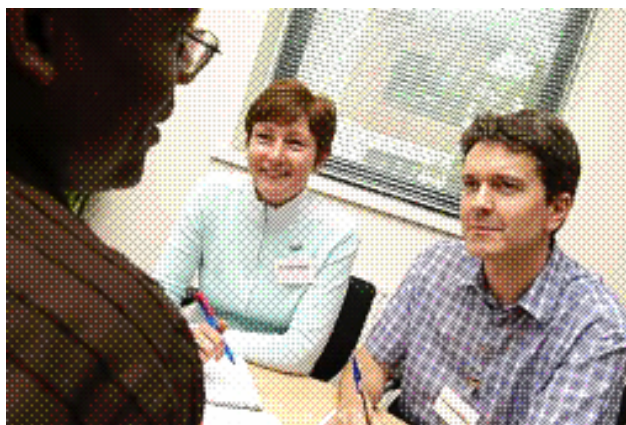
considered by the North East Review Panel.

The Stakeholder Forum were also updated on recent public information meeting and focus groups and on plans for a secondary care workshop due to take place on **4th September at the Hawth Theatre in Crawley. (See below)**

## Secondary care workshop planned for early September

Members of the Stakeholder Forum have been invited to attend an all-day Secondary Care workshop on 4th September at the Hawth Theatre in Crawley.

The workshop will provide an opportunity for stakeholders to put forward their views on the future of secondary care for the north-east area. Sir Graeme Catto, chair of the North East Review Panel, will attend the workshop



to listen to the views of stakeholders on the best way to deliver acute care to the people of Horsham, Crawley and Mid Sussex.

Evidence and reports will be made available to the public on the PCT's website:  
[www.westsussexpct.nhs.uk](http://www.westsussexpct.nhs.uk)

## Dates for your Diary

**Public Information Meeting**  
21 August  
7 - 8.30pm  
Sullington Parish Hall

**Stakeholder Workshop**  
4th September  
The Hawth,  
Crawley

**Staff Meetings**  
30th July  
1st August  
(See intranet for details)

## Quick question

**Will care for the elderly be included in the north-east review?**

Yes. The Review will consider primary, community and secondary care services for people of all ages across the area.

## What population/area is covered by the term North East?

The North East Review Panel decided on 8 July that the whole of Crawley, Horsham and Mid Sussex local authorities will be included in the review

## Will the North East Review consider travel times to hospitals?

Yes. The Review will gather and examine data on travel times by car and by public transport.

## Will there be public consultation about health services in the north-east?

This is not the time for formal public consultation. For this to take place we would need a proposal involving "substantial variation" in services. What the PCT is doing is making sure that there are plenty of ways for the public to get involved in this review and express their opinions. If the review suggests major changes then these would be subject to public consultation in 2009.

## How will the PCT engage hard to reach groups in the review?

A series of listening forums in suitable venues/locations will provide an opportunity for hard to reach groups to contribute to the review. The stakeholder forum will include representatives from the community and voluntary sector.

## Will the north-east review also consider the views of the public and stakeholders from areas bordering West Sussex?

Patients from outside the county who are registered with a GP within West Sussex are encouraged to make submissions to the review regarding primary care services in West Sussex. Surrey and Sussex Healthcare NHS Trust have been invited to participate in the stakeholder forums.

## What is the role of the West Sussex Health Overview Scrutiny Committee (HOSC)?

HOSC's role is to provide an opportunity for the independent monitoring of health services activities and plans. The HOSC has established a North East Review Taskforce to scrutinise the process and outcomes of the review. The Taskforce will meet regularly until the end of the year and will ensure that the HOSC is kept informed of key developments.

## Will the north-east review consider the recommendations made in the 2002 Bagnall Report?

All members of the north-east review panel have received a copy of the Bagnall Report, which outlines recommendations following a review, in 2001, of health services in East Surrey and north West Sussex. Although the report provides helpful background information for the north-east review, the evidence in the Bagnall Report is seven years old. The north-east review will collate and examine the latest evidence on health and health services and will focus on the north-east area of West Sussex.

## Will the North East Review consider dental health?

Yes. Dental health and dental services will be included in the review.

## Timeline 2008

Subject to ongoing amendment

### July

30<sup>th</sup> NHS Staff Briefing, (11:30am-12:30pm, Maud Barclay Meeting Room, Queen Victoria Hospital)

### August

1<sup>st</sup> NHS Staff Briefing (1:30pm-2:30pm, Goodwood Room, Causeway, Worthing)  
5<sup>th</sup> Deadline for submissions on primary and community care  
13<sup>th</sup> Panel meeting in Public (10am, Holbrook Club, Horsham)  
19<sup>th</sup> Panel meeting in Public (10am, K2, Crawley)  
21<sup>st</sup> Public Information Meeting (7-8:30pm Sullington Village Hall)

### September

4<sup>th</sup> Secondary Care Stakeholder Workshop (9am-5pm, Spotlight Room, The Hawth, Crawley)  
12<sup>th</sup> Deadline for submissions on secondary care  
24<sup>th</sup> Panel meeting in Public (10am-4.30pm, Meridian Hall, East Grinstead)

### October

28<sup>th</sup> Panel meeting in Public (10am, Pulborough Village Hall)

### November

11<sup>th</sup> Private Panel  
27<sup>th</sup> PCT Board Meeting in Public

### December

3<sup>rd</sup> Private Panel  
18<sup>th</sup> PCT Board Briefing

## Your questions answered

### Get in touch!

#### Write to us

**FREEPOST** SEA 1064, West Sussex PCT, The Causeway, Goring by Sea, Worthing, West Sussex, BN12 6BT

#### Email

northeastreview@westsussexpct.nhs.uk

#### Phone

Call 0800 707 6975

#### Text

Send a text to 07824 499266

#### Fax

Send a fax to 01903

**Does the PCT take into account the possibility of a major incident at Gatwick airport or on the road and rail networks when planning health services for the north-east area of West Sussex?**

The PCT works closely with the Sussex and Surrey Local Resilience Forums. The Sussex Resilience Forum reviews, on a regular basis, the risks from hazards and threats from which a major incident could arise within Sussex. These risks form the Sussex Community Risk Register from which the priorities for multi-agency emergency planning within Sussex are identified. The NHS is fully engaged in this process, which includes joint planning with the police, fire service, local authorities and other key partner organisations.



**Will the north-east review consider access to acute services?**

Yes. The Review will gather and consider evidence on access to primary, community and secondary (acute) care services.

**Will the north-east review take into account all the non-residents in the area who may need to access health services (e.g. people who work at Gatwick airport)?**

The Review will consider data on the population of the north-east area. This will include data on the daytime population which comprises people aged 16-74 at the time of the 2001 Census who lived and worked in the area (or did not work) and those people who lived outside the area and worked inside the area.

**Will the Queen Victoria Hospital be included in the north-east review?**

Yes. The Queen Victoria Hospital provides some community services including a Minor Injuries Unit, two elderly care wards and a rehabilitation unit. These will be considered by the Review which will consider community services across the north-east area.

**Will the north-east review take account of population increases that will result from new housing plans for the area?** Yes. Evidence will be submitted to the North east Review panel on population projections. These projections take into account increases in population that are expected to result from new housing plans

