

Meeting the healthcare needs of local people

Issue 3: September 2008

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Stakeholders meet to consider the future of secondary care

On 4th September, a wide range of stakeholders from Horsham, Crawley and Mid Sussex gathered at the Hawth Theatre in Crawley to spend a day considering the future of secondary (hospital) care for the people of the north-east area.

There were presentations on how the local population is projected to grow and change over the coming years; the national and international secondary care context; and how local services could be strengthened in the future.

Nigel Haverson (Horsham District Council) provided information on population projections for each of the local authorities in the north-east area, talking in detail about housing developments in each district and their impact on population numbers and age structure. Sir Graeme Catto talked about the need to centralise specialist secondary care services in “centres of excellence” whilst providing



care closer to home where it is safe, effective and possible to do so. Dr Andrew Foulkes, local GP and Chair of West Sussex PCT’s Professional Executive Committee outlined why and how local hospital services will change in the future, noting that “most, but not all, care can be provided locally”.

Surrey and Sussex NHS Hospitals Trust and Brighton and Sussex University Hospital Trust outlined their aspirations for the future delivery of hospital care the people of Horsham, Crawley and

Mid Sussex, before being joined on a panel by South East Coast Ambulance Trust and Queen Victoria Hospital to answer questions from stakeholders.

In the afternoon, stakeholders worked in groups to identify gaps in information regarding hospital services and to consider possible future options for the delivery of secondary care for the local population.

A full resumé of the workshop is provided on page 2.

Resumé of secondary care workshop

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The secondary care workshop on 4th September comprised the following:

Population and population projections for the future	Local authority presentation & discussion
Reflections on the future of Acute Hospital services	Sir Graeme Catto
Strengthening Local Services – what will the hospital of the future look like?	Dr Andrew Foulkes
SaSH presentation	Gail Wannell
BSUH presentation	Amanda Philpott
A panel of providers to respond to questions on performance & challenges	
What the public have said	Hannah Messer
Group discussion	All
Group feedback: information gaps & future secondary care models	All
Summary of gap analysis	John Deverill
Closing remarks	John Wilderspin

A summary of the group discussion and feedback was compiled by independent facilitator John Deverill. This can be found on the PCT website, along with a summary of presentations and Q&A sessions.

John Deverill writes:

I shall not attempt to revisit all the opinions aired here: rather my own impressions of this part of the workshop were:

- *There was recognition of an understandable view within a significant element of the community that they needed a new hospital. A formal case for this will be made to the panel by Horsham District Council*
- *People ‘...have a feeling of remoteness from the acute hospital in the North East’*
- *There was widespread agreement that if the evidence – made in terms of timely access to quality services - were there to justify this need then it should be met despite the management difficulties it would represent to the NHS*
- *In most part the workshop questioned the evidence to support the establishment of a new hospital, and again I noted the theme that most people were talking of services rather than hospital buildings*
- *There seemed to be acceptance (in response to my specific question) that a real and recognised improvement in service would be likely to meet local demands for a new hospital.*

North East Review Panel Members

Sir Graeme Catto
(Chair)

Sara Weech

(PCT Director of Strategy currently seconded to West Sussex County Council)

Dr Ann Corkery

(Public Health Consultant)

Sue Cart

(Representative of the Director of Adult and Children’s Services, West Sussex County Council)

Taff Davies

(Lay representative)

Dr Tim Fooks

(GP representative of the Professional Executive Committee)

Chris McKrill

(Nurse representative of the Professional Executive Committee)

**Dr Amit Bhargava/
Dr Minesh Patel**

(GP Practice Based Commissioning representatives)

Neil Ferrelly

(PCT Finance Director)

Hospital tours provide valuable insight into the reality of hospital services

Over the last few months, tours of Horsham, Crawley and East Surrey Hospitals have provided an opportunity for key stakeholders in the North East Review to see first-hand the hospital services used by the people of the north-east.

Gail Wannell (Chief Executive, Surrey and Sussex NHS Hospitals Trust) and Clare Loft (Head of Community Hospitals, West Sussex PCT) and other staff accompanied members of the North East Review Panel, the Stakeholder Forum, the North East Review Taskforce and West Sussex PCT Board



on the visits. The tours included a whole range of services and wards, including Crawley Urgent Treatment Centre; Horsham and East Surrey Minor Injuries Units; A&E at East Surrey; maternity services; x-ray; older people's wards; and cardiology.

Stuart Henderson, chair of the North East Review Stakeholder Forum said,

“These hospital tours have provided a wonderful opportunity for us to see the reality of our local hospitals – both the considerable improvements that have been made in recent years and the changes that still need to be made to ensure high quality, safe, effective services that are as local as possible.”

Role of the HOSC Taskforce

At its meeting on 12th May 2008, the West Sussex Health Overview and Scrutiny Committee (HOSC) agreed to establish a Taskforce to scrutinise the North East Review. The main aims of the Taskforce are:

- to input into and monitor the North East Review Process and assess its adequacy
- to consider the outcome of the review and whether any proposals arising from it constitute a substantial development or variation to the provision of health services in the area
- to report its findings to the West Sussex HOSC for formal consideration



The taskforce members are:

- Cllr Margaret Ball (Chair) – County Councillor
- Cllr Roger Arthur - Horsham District Councillor
- Dr Howard Bloom - Crawley Borough Councillor
- Cllr Alan Chaplin – County Councillor and Chichester District Councillor
- Cllr Jacqueline Landriani – Mid Sussex District Councillor
- Cllr Chris Mullins - County Councillor and Crawley Borough Councillor

The HOSC Taskforce will meet regularly over the coming months and make its final report to the West Sussex HOSC on 1 December.

Key dates for your diary

16th September
Stakeholder Forum
(Maud Barclay Room,
Queen Victoria
Hospital)

24th September
Panel meeting
(Meridian Hall,
East Grinstead, open to
public 9.30am-4.30pm)

2nd October
Stakeholder Forum
(Spotlight Room,
The Hawth, Crawley)

27th October
Stakeholder Forum
(Venue TBC)

28th October
Panel Meeting
(Pulborough Village
Hall, open to public
9.30am-1pm)

“We are often too preoccupied with building health facilities to last as long as possible. What we really need are health services that are flexible enough to meet the changing needs of populations.”

Sir Graeme Catto

North East Review Panel focuses on primary and community care

The August meetings of the North East Review Panel provided an opportunity for both PCT staff and stakeholders to give their views on primary and community care services in the north-east of West Sussex.

On 13th August, following a review of all the submissions received on primary and community care, Sara Weech presented to the panel on the key issues identified by stakeholders.

These included access to primary care, concern about therapies and the provision of social care and mental health services in the north-east; as well as transport, partnership working and rural issues.

Louise Watson, Director of Primary Care for West Sussex PCT, highlighted the key challenges for the delivery of primary care in the north east - namely access, the suitability of GP premises, and consistency of service provision.



Mary Griffiths, Service Manager for Residential Services - Sussex Partnership Trust, presented to the panel on learning disability services in the north-east, highlighting issues around access to mental health services, poor health status among people with learning disabilities, hospital and day services, and the challenges of providing support and care people in residential homes after 2010.

On 19th August, Horsham, Crawley and Mid Sussex local authorities presented their views to the panel on

the key gaps and challenges for primary and community health services in the north-east. The panel also listened to presentations on Therapy services and End of Life Care and received a paper on long-term conditions.

Papers and presentations from panel meetings are available on the PCT website at:

<http://www.westsussexpct.nhs.uk/about-us/north-east-review/north-east-review-panel/>

Find out more on the North East Review by visiting our website -

www.westsussexpct.nhs.uk/about-us/north-east-review/

Feedback from public meetings, panel meetings and the stakeholder forums will be uploaded here, as well as all the latest news about the Review.

Quick question

Will the North East Review consider dental health?

Yes. Dental health and dental services will be included in the review.

Stop Press! New meeting start times...

The public session of the North East Review Panel meetings will commence at 9.30am (and not the previously advertised time of 10am).

This is to allow as much time as possible for evidence to be presented in public



Your questions answered

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What population/area is covered by the term North East?

The North East Review Panel decided on 8 July that the whole of Crawley, Horsham and Mid Sussex local authorities will be included in the review

Will the North East Review consider travel times to hospitals?

Yes. The Review will gather and examine data on travel times by car and by public transport.

Will there be public consultation about health services in the north-east?

This is not the time for formal public consultation. For this to take place we would need a proposal involving "substantial variation" in services. What the PCT is doing is making sure that there are plenty of ways for the public to get involved in this review and express their opinions. If the review suggests major changes then these would be subject to public consultation in 2009.

How will the PCT engage hard to reach groups in the review?

A series of listening forums in suitable venues/locations will provide an opportunity for hard to reach groups to contribute to the review. The stakeholder forum will include representatives from the community and voluntary sector.

Will the north-east review also consider the views of the public and stakeholders from areas bordering West Sussex?

Patients from outside the county who are registered with a GP within West Sussex are encouraged to make submissions to the review regarding primary care services in West Sussex. Surrey and Sussex Healthcare NHS Trust have been invited to participate in the stakeholder forums.

What is the role of the West Sussex Health Overview Scrutiny Committee (HOSC)?

HOSC's role is to provide an opportunity for the independent monitoring of health services activities and plans. The HOSC has established a North East Review Taskforce to scrutinise the process and outcomes of the review. The Taskforce will meet regularly until the end of the year and will ensure that the HOSC is kept informed of key developments.

Will the north-east review consider the recommendations made in the 2002 Bagnall Report?

All members of the north-east review panel have received a copy of the Bagnall Report, which outlines recommendations following a review, in 2001, of health services in East Surrey and north West Sussex. Although the report provides helpful background information for the north-east review, the evidence in the Bagnall Report is seven years old. The north-east review will collate and examine the latest evidence on health and health services and will focus on the north-east area of West Sussex.

Timeline 2008

Subject to ongoing amendment

September

- 11th HOSC Taskforce
- 15th Deadline for submissions on secondary care
- 16th Stakeholder Forum (Maud Barclay Room, QVH)
- 24th Panel meeting (Meridian Hall, East Grinstead, open to public 9.30am-4.30pm)

October

- 2nd: Stakeholder Forum (Spotlight Room, The Hawth, Crawley)
- 16th: HOSC Taskforce
- 21st: First draft of North East Review Report
- 27th: Stakeholder Forum (Venue TBC)
- 28th: Panel Meeting (Pulborough Village Hall, open to public 9.30am-1pm)

November

- 6th: Second draft of North East Review Report
- 10th: Stakeholder Forum (Venue TBC)
- 11th: Panel Meeting (Venue TBC)
- 13th: HOSC Taskforce (final)

18th-20th:

Publication of North East Review Report (final version)

- 20th: Stakeholder Forum (Studio, Clair Hall, Haywards Heath)
- 27th: North East Review Report taken to PCT Board Meeting

December

- 3rd Private Panel
- 18th PCT Board Briefing

Your questions answered

Get in touch!

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Does the PCT take into account the possibility of a major incident at Gatwick airport or on the road and rail networks when planning health services for the north-east area of West Sussex?

The PCT works closely with the Sussex and Surrey Local Resilience Forums. The Sussex Resilience Forum reviews, on a regular basis, the risks from hazards and threats from which a major incident could arise within Sussex. These risks form the Sussex Community Risk Register from which the priorities for multi-agency emergency planning within Sussex are identified. The NHS is fully engaged in this process, which includes joint planning with the police, fire service, local authorities and other key partner organisations.



Will the north-east review consider access to acute services?

Yes. The Review will gather and consider evidence on access to primary, community and secondary (acute) care services.

Will the north-east review take into account all the non-residents in the area who may need to access health services (e.g. people who work at Gatwick airport)?

The Review will consider data on the population of the north-east area. This will include data on the daytime population which comprises people aged 16-74 at the time of the 2001 Census who lived and worked in the area (or did not work) and those people who lived outside the area and worked inside the area.

Will the Queen Victoria Hospital be included in the north-east review?

Yes. The Queen Victoria Hospital provides some community services including a Minor Injuries Unit, two elderly care wards and a rehabilitation unit. These will be considered by the Review which will consider community services across the north-east area.

Will the north-east review take account of population increases that will result from new housing plans for the area? Yes. Evidence will be submitted to the North east Review panel on population projections. These projections take into account increases in population that are expected to result from new housing plans

